

RULES AND REGULATIONS

1. GENERAL

- 1.1 The rules and regulations serve primarily to prevent accidents and preserve hygiene and order. The respective rules and regulations are posted at the entrance of the climbing centers and can be obtained as a printout or downloaded from the homepage. Anyone who uses the climbing center acknowledges the rules and regulations and is obligated to comply with them. Violations of the rules can result in expulsion from the climbing center, with no entitlement to a refund of the admission price. Repeated violations can result in the offending user being banned from the premises. In this case, members will have their memberships revoked with no entitlement to a refund. Instructions from gym staff must be followed at all times!

2. SAFETY

2.1 Safety standards

Kletterzentrum Gaswerk AG endeavors to meet the highest safety standards. The facility strives to offer users a maximum of technically possible and reasonable safety. All climbing facilities of Kletterzentrum Gaswerk AG are tested according to the rules of the TÜV (TÜV = Technischer Überwachungsverein or Technical Testing Association). All installations (climbing and bouldering walls and the associated construction) comply with the EU guidelines (EN 12572) for climbing walls.

Indoor climbing accidents involving a fall to the ground occur primarily as a result of habitual and usually unconscious incorrect handling of the rope and belay device, slack rope or an insufficient partner check. Insufficient climbing competency or safety techniques or use of improper equipment can result in fatal injuries. Therefore:

2.2 Use of the facility is at your own risk!

Every user is aware that climbing is associated with risks that the facility operator cannot completely eliminate – even if the user complies with all rules and regulations. When the gym is very busy, mutual consideration is of central importance. The use of the climbing facility requires a commitment to climbing and belaying using up-to-date knowledge.

- 2.3 Novice climbers may only use the climbing areas under the constant supervision of a knowledgeable person! Training courses are offered in the climbing center. Information on courses can be found in brochures, at www.kletterzentrum.com and from staff. Registration is possible by email to kurse@kletterzentrum.com, via www.kletterzentrum.com or by calling the course office at 044 755 44 33 during office hours.

2.4 2-person rope team

In a 2-person rope team, care must be taken that both climbers have the appropriate climbing and safety know-how. If this is not the case, the knowledgeable person must take over belaying or a third party with the appropriate experience must be called in for permanent supervision.

- 2.5 Any unauthorized changes to the wall are prohibited, such as moving holds or attaching quickdraws.
- 2.6 Climbers and belayers must check each other before each route (partner check!). Are the climbing harnesses properly tightened? Are the buckles looped back? Is the climber correctly tied in? Did the belayer clip the munter hitch or belay device correctly? Were the knots tied correctly and completely? Are the locking carabiners screwed close? etc.
- 2.7 When belaying with assisted braking devices (Gri-Gri, Smart2, Click-Up, etc.), it is important to check that the rope has the correct orientation. Before climbing, the blocking function of the device should be checked. The climber must also confirm that the belayer understands the proper techniques required and has experience belaying with that specific device. Trained staff members may prohibit the use of a belay device due to safety concerns - be it due to incorrect handling or concerns about the device itself.
- 2.8 Climbing ropes must be at least 40 meters long and intended for sport climbing.
- 2.9 In general, the belayer must stay in the immediate vicinity of the start of the route (keep a distance of 1 m from the wall, but not directly below the climber). Exceptions for climbing height, visual contact and rope friction must be made within a reasonable range by the belayer. Sitting or lying down when belaying is prohibited.
- 2.10 If there is a large weight difference between climbing partners, we recommend taking appropriate measures. Depending on the situation a suitable system should be implemented (staff will be happy to provide information).
- 2.11 Rapid lowering is prohibited! When lowering the climber, the belayer is responsible for not endangering third parties.
- 2.12 Solo climbing is prohibited (ropeless climbing with feet 1.5m above the ground)!
- 2.13 All users are aware that hand and foot holds can rotate or, in extreme cases, break at any time. The users bear any associated risk of injury themselves.
- 2.14 Avoid staying in the fall zone below people who are climbing.
- 2.15 When climbing (with the exception of auto belays and bouldering) and belaying, the use of phones and listening to music with headphones is not permitted.
- 2.16 Help us prevent accidents! Inform staff of any and all safety risks or concerns.
- 2.17 All users are aware that despite regular maintenance, it is possible for a quickdraw carabiner to not properly close itself. Such a malfunction, including the location of the defective carabiner, must be reported to staff.

2.18 Right of way

The person who has progressed further along the route has the right of way. Climbers who climb on a neighboring route directly behind or below must provide enough space and ensure that the fall area is free for the person entitled to the right of way. If the climber who previously had the right of way is passed by another climber (this can be the case, for example, when the person with the right of way takes a break), the right of way changes automatically.

3. TOPROPE

- 3.1 In general, only the top ropes installed by the climbing center may be used for top rope climbing. The top ropes may only be used with the pre-attached carabiner, which must be clipped directly into the correct attachment place of the harness. Never use a different, or additional carabiner! The pre-attached top rope carabiner may not be removed. Damage to top ropes or top rope carabiners must be reported to staff.
- 3.2 When the climbing center is not busy, top rope climbing is also permitted on other routes subject to the restrictions listed below:
 1. Top roping using only quickdraws as a top anchor is not permitted. Top roping is only permitted when the rope is passed through the locking top anchor.
 2. If a pendulum swing is possible, only climb on the end of the rope that runs through all quickdraws and the top anchor.

4. LEAD CLIMBING

- 4.1 When lead climbing, all intermediate attachment points (quickdraws) must be clipped. Anyone who does not reach the top anchor of a route must pull the rope immediately after reaching the ground.
- 4.2 Using your own quickdraws (with the exception of Art. 2.10 and courses approved by management) is prohibited.
- 4.3 The belayer must wait for the lead climber to return to the base of the route before following on top rope.
- 4.4 The person pulling the rope down after a climb is responsible for not endangering third parties.
- 4.5 Abseiling/rappelling is only permitted as part of climbing courses or by external instructors (who have completed an instructor course) at the designated abseiling points.

5. AUTOMATIC BELAY DEVICES

- 5.1 An automatic belay device (auto belay) is a permanently installed and standardized device. The auto belay hangs at the top of the wall and takes up slack as you climb, enabling climbing without a belay partner. When the climber reaches the top, or after a fall, the device automatically catches the climber and slowly lowers them to the ground (approx. 1 m/s). An auto belay cannot be stopped during the lowering process, therefore the area below the device must be kept clear during use.
- 5.2 An auto belay may only be used after instruction and with the installed carabiners. Both carabiners must be clipped into the correct attachment place in opposing directions. Never attach or use your own carabiner!
- 5.3 Basic knowledge of climbing on climbing walls, in particular controlled lowering, are prerequisites for using an auto belay.
- 5.4 An auto belay must be tested before each use: braking resistance must be noticeable when pulled.
- 5.5 Only one person per auto belay is permitted.
- 5.6 The climber and attachment point must always remain below the device.
- 5.7 Excessive pendulum movement is to be avoided. Climbing faster than the auto belay can take in slack is prohibited.

- 5.8 The auto belay webbing must not run over edges or be clipped into carabiners/quickdraws.
- 5.9 No other objects, attachment points, or people are allowed in the climbing and descent area.
- 5.10 If an auto belay is stuck, the climber must wait for rescue! The rescue may only be carried out by climbing center staff. Never disconnect from the device! A tight connection to the device must be maintained at all times.
- 5.11 In the event of a malfunction, immediately stop use and notify staff.
- 5.12 Eligible users are:
 1. Customers with belay, top rope or lead training (if over 14 years old).
 2. Customers in a course under the supervision of the course instructor.
 3. Children under the age of 14 only under the direct supervision of an adult with the training for belay, top rope or lead.

6. ROPE PARK AND HIGHLINE

- 6.1 Use of the rope park is only permitted under the supervision of a course instructor or an external course instructor trained by us.
- 6.2 The highline may only be used by experienced slackliners with lead climbing experience after instruction and approval by a manager.

7. BOULDERING

- 7.1 The mats in the bouldering areas are not to be misused as lying/relaxing areas. Jumping onto the mats must be practiced and must always be done in a controlled manner. Due to the risk of injury, consideration for others is essential. Particular care should be taken with children.
- 7.2 Climbing with a climbing harness is not permitted in the bouldering areas. Exceptions apply to quick visits to a bouldering area as part of courses (carabiners and belay devices must be removed from harnesses).

8. CHILDREN

- 8.1 Children up to the age of 14 may only enter the facility when accompanied by an adult. The entire stay must be under the constant supervision of adults or in accompanied group training.
- 8.2 Children over the age of 14 may use the facilities without supervision under the following conditions: a legal guardian confirms, in person and on site, their consent as well as the mandatory climbing competency of the child, by filling out and signing the signature card together with the child.
- 8.3 Playing in the climbing and bouldering area is prohibited! The climbing center is a sports facility with common injury hazards - not a playground.

9. GROUPS AND COURSES

- 9.1 The responsible person who has climbing expertise is responsible for their participants. To relieve the group leader, we therefore recommend enlisting the help of a climbing instructor from the climbing center (see point 2.3).
- 9.2 Reserving and closing off walls or sectors without consulting staff is not permitted.
- 9.3 Course participants must strictly follow the instructions of the course leader.

10. CLIMBING CENTER STAFF

- 10.1 The staff is neither obligated nor able to continuously check that customers are belaying properly or otherwise using the facilities in a safe manner.
- 10.2 The staff is obligated to report theft (holds, sports equipment, valuables, etc.) and vandalism to the police..

11. MATERIAL

- 11.1 Each user is responsible for the proper condition of their equipment. The equipment used (ropes, carabiners, belay devices, etc.) must meet current requirements (UIAA-tested, CE-tested, etc.).
- 11.2 If defects are found in the facility (quickdraws, loose climbing holds, top anchors, etc.), users are obligated to report this to staff immediately.

12. ADMISSION TO THE FACILITY

- 12.1 Climbers, belayers and boulderers must sign the registration form for the customer card before entering for the first time.
- 12.2 By signing the registration form, the customer confirms that they have filled out the form truthfully. Furthermore, the customer confirms that they have read and understood the provisions of the terms and conditions and the rules and regulations and have accepted them in full.
- 12.3 When entering the climbing center, the customer card must be presented without being asked for, or an entry ticket must be purchased. Spot checks can be carried out by staff at any time.

13. SUBSCRIPTION RULES

- 13.1 See terms and conditions.

14. OPENING HOURS

- 14.1 The facility is generally available to customers 365 days a year according to the current opening hours. Otherwise, another branch of KLZG AG is open.
- 14.2 The climbing center is considered "open" if at least 30% of the climbing area is available for individual training. However, partial areas or, in an emergency, the entire facility can be closed at any time (route setting, revisions, competitions, events, etc.). Such special cases will be announced in advance (www.kletterzentrum.com).

15. ORDER AND CLEANLINESS

- 15.1 Walking or climbing barefoot is prohibited throughout the entire facility (except for in the showers). To protect the walls, climbing in mountaineering boots, slippers and socks is prohibited. Only climbing shoes and clean sneakers are allowed.
- 15.2 Climbers are requested to change clothes in the changing rooms.
- 15.3 Personal material should be stored in the lockers provided.
- 15.4 For hygienic reasons, we recommend the use of chalk balls or liquid chalk. Both are sold in our store.
- 15.5 Smoking is absolutely forbidden in the climbing center!
- 15.6 Lighting fires is strictly prohibited!
- 15.7 Ropes may only be cut to length with a special device (available in the store).
- 15.8 Persons who are under the influence of medication, alcohol or drugs are prohibited from using the facilities. Consumption of alcohol (bistro) is only allowed after training is finished. The usual regulations apply to the serving of alcohol (the guidelines are posted at the bistro).
- 15.9 Dogs and other animals are not allowed in the climbing center.
- 15.10 The climbing center premises must be kept clean.
- 15.11 For consumption of outside food and drinks, we ask that you use the tables and benches available in the indoor and outdoor areas.
- 15.12 The use of portable speakers is not permitted anywhere in the facility.
- 15.13 The use of drones is not permitted anywhere in the facility (with the exception of media productions with the appropriate permit from KLZG AG).

16. LIABILITY

- 16.1 No liability is assumed for personal injury or damage to property and valuables including cloakrooms (also applies to rental lockers and their contents). Anyone who causes damage or injures people must bear the consequences themselves. The Kletterzentrum Gaswerk AG assumes no liability.